

Chris MacLuckie Customer Service Representative

PHONE 613.433.1522

EMAIL chris@5000milesofhope.org

ADDRESS Minden, ON K0M1J2

PROFESSIONAL SUMMARY

Results-driven with a focus on customer service and problem-solving, offering strong teamwork and multitasking skills to enhance operations. Adept at maintaining a friendly, positive attitude while ensuring attention to detail in dynamic environments. Committed to fostering collaboration and delivering high-quality service to support organizational goals.

SKILLS

- Teamwork and collaboration
- Customer service
- Friendly, positive attitude
- Multitasking
- Problem-solving
- Attention to detail

REFERENCES

References available upon request

EXPERIENCE

Seamster

Tank Bags

Mar 2024 – Present
Rockingham, ON

Cleaning/ Property Maintenance

AirBnB Cleaning/ Property Maintenance

Jan 2022 – Jan 2026
Rockingham

Content Creator

Online Content Creation

Jan 2020 – Jan 2023
Remote

English Tutor

Private English Tutoring

Jan 2018 – Jan 2020
Guatemala & Mexico

Expedition Lead

5000 Miles of Hope | international horse travel

Sep 2017 – Sep 2019
Mexico

Racing Sled Dog Handler

Bernard Racing Kennel

Jan 2014 – Jan 2015
Grande Prairie, AB

Racing Sled Dog Handler

Turner Racing Sled Dogs

Jan 2013 – Jan 2014
The Pas, Manitoba

Owner-Operator

The Greener Side - Gardening Company

Jan 2007 – Jan 2012
Toronto, Ontario

Barista

Jet Fuel Coffee Shop

Jan 2005 – Jan 2007
Toronto, Ontario

Store & Hotel Manager

Harvest Juice Bar

Jan 2005 – Jun 2005
San Marcos La Laguna

Field Manager and Lead Labour

Plan B Organics - CSA Seasonal

Jan 1997 – Jan 2005
Flamborough, Ontario

EDUCATION

Bridge TEFL Educator Certificate

Jan 2018

Small Business Management Certificate

George Brown College

Jan 2007
Toronto, Ontario

Bachelor of Arts

McMaster University

Jan 1997
Hamilton, Ontario

Ontario Academic Credit

Stephen Leacock Collegiate

Jan 1993
Scarborough, Ontario



QUALIFICATIONS SUMMARY

Experienced operations and service professional with 15 years managing commercial landscaping, grounds maintenance, and cleaning operations, along with 11 years of experience in sales and hospitality environments. Recognized for dependable leadership, meticulous attention to detail, and strong organizational and record-keeping abilities. Fluent in English, French, and Spanish.