

613.433.1522

chris@5000milesofhope.org

Minden, ON K0M1J2

## PROFESSIONAL SUMMARY

Results-driven with a focus on customer service and problem-solving, offering strong teamwork and multitasking skills to enhance operations. Adept at maintaining a friendly, positive attitude while ensuring attention to detail in dynamic environments. Committed to fostering collaboration and delivering high-quality service to support organizational goals.

## SKILLS

Teamwork and collaboration

Customer service

Friendly, positive attitude

Multitasking

Problem-solving

Attention to detail

# CHRIS MACLUCKIE

## Customer Service Representative

### EXPERIENCE

#### Seamster

Tank Bags

Mar 2024 – Present  
Rockingham, ON

#### Cleaning/ Property Maintenance

AirBnB Cleaning/ Property Maintenance

Jun 2022 – Present  
Rockingham

#### Content Creator

Online Content Creation

Feb 2020 – Aug 2022  
Remote

#### English Tutor

Private English Tutoring

Sep 2018 – May 2020  
Guatemala & Mexico

#### Expedition Lead

5000 Miles of Hope | international horse travel

Sep 2017 – Sep 2019  
Mexico

#### Racing Sled Dog Handler

Bernard Racing Kennel

Sep 2013 – Apr 2015  
Grande Prairie, AB

#### Owner-Operator

The Greener Side - Gardening Company

Mar 2007 – Jan 2012  
Toronto, Ontario

#### Barista

Jet Fuel Coffee Shop

Sep 2005 – Mar 2007  
Toronto, Ontario

#### Field Manager and Lead Labour

Plan B Organics - CSA Seasonal

Jul 1997 – Oct 2005  
Flamborough, Ontario

#### Store & Hotel Manager

Harvest Juice Bar

Jan 2005 – Jun 2005  
San Marcos La Laguna

### EDUCATION

#### Bridge TEFL Educator Certificate

Jan 2018

#### Small Business Management Certificate

George Brown College

Jan 2007  
Toronto, Ontario

#### Bachelor of Arts

McMaster University

Jan 1997  
Hamilton, Ontario

### QUALIFICATIONS SUMMARY

Experienced operations and service professional with 15 years managing commercial landscaping, grounds maintenance, and cleaning operations, along with 11 years of experience in sales and hospitality environments. Recognized for dependable leadership, meticulous attention to detail, and strong organizational and record-keeping abilities. Fluent in English, French, and Spanish.