




CHRIS MACLUCKIE

CUSTOMER SERVICE REPRESENTATIVE

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 Minden, ON K0M1J2

PROFESSIONAL SUMMARY

Results-driven with a focus on customer service and problem-solving, offering strong teamwork and multitasking skills to enhance operations. Adept at maintaining a friendly, positive attitude while ensuring attention to detail in dynamic environments. Committed to fostering collaboration and delivering high-quality service to support organizational goals.

EXPERIENCE

Tank Bags - Seamster

Rockingham, ON • 03/2024 - Present

AirBnB Cleaning/ Property Maintenance - Cleaning/ Property Maintenance

Rockingham • 01/2022 - 01/2026

Online Content Creation - Content Creator

Remote • 01/2020 - 01/2023

Private English Tutoring - English Tutor

Guatemala & Mexico • 01/2018 - 01/2020

5000 Miles of Hope | international horse travel - Expedition Lead

Mexico • 09/2017 - 09/2019

Bernard Racing Kennel - Racing Sled Dog Handler

Grande Prairie, AB • 01/2014 - 01/2015

Turner Racing Sled Dogs - Racing Sled Dog Handler

The Pas, Manitoba • 01/2013 - 01/2014

The Greener Side - Gardening Company - Owner-Operator

Toronto, Ontario • 01/2007 - 01/2012

Jet Fuel Coffee Shop - Barista

Toronto, Ontario • 01/2005 - 01/2007

Harvest Juice Bar - Store & Hotel Manager

San Marcos La Laguna • 01/2005 - 06/2005

Plan B Organics - CSA Seasonal - Field Manager and Lead Labour

Flamborough, Ontario • 01/1997 - 01/2005

QUALIFICATIONS SUMMARY

Experienced operations and service professional with 15 years managing commercial landscaping, grounds maintenance, and cleaning operations, along with 11 years of experience in sales and hospitality environments. Recognized for dependable leadership, meticulous attention to detail, and strong organizational and record-keeping abilities. Fluent in English,

EDUCATION

01/2018

Bridge TEFL Educator Certificate

George Brown College

Toronto, Ontario • 01/2007

Small Business Management Certificate

McMaster University

Hamilton, Ontario • 01/1997

Bachelor of Arts

Stephen Leacock Collegiate

Scarborough, Ontario • 01/1993

Ontario Academic Credit

SKILLS

- Teamwork and collaboration
- Customer service
- Friendly, positive attitude
- Multitasking
- Problem-solving
- Attention to detail

French, and Spanish.