

613.433.1522

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Minden, ON K0M1J2

PROFESSIONAL SUMMARY

Results-driven with a focus on customer service and problem-solving, offering strong teamwork and multitasking skills to enhance operations. Adept at maintaining a friendly, positive attitude while ensuring attention to detail in dynamic environments. Committed to fostering collaboration and delivering high-quality service to support organizational goals.

SKILLS

Teamwork and collaboration

Customer service

Friendly, positive attitude

Multitasking

Problem-solving

Attention to detail

CHRIS MACLUCKIE

Customer Service Representative

EXPERIENCE

| | |
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| Seamster Tank Bags | Mar 2024 – Present Rockingham, ON |
| Cleaning/ Property Maintenance AirBnB Cleaning/ Property Maintenance | Jan 2022 – Jan 2026 Rockingham |
| Content Creator Online Content Creation | Jan 2020 – Jan 2023 Remote |
| English Tutor Private English Tutoring | Jan 2018 – Jan 2020 Guatemala & Mexico |
| Expedition Lead 5000 Miles of Hope international horse travel | Sep 2017 – Sep 2019 Mexico |
| Racing Sled Dog Handler Bernard Racing Kennel | Jan 2014 – Jan 2015 Grande Prairie, AB |
| Racing Sled Dog Handler Turner Racing Sled Dogs | Jan 2013 – Jan 2014 The Pas, Manitoba |
| Owner-Operator The Greener Side - Gardening Company | Jan 2007 – Jan 2012 Toronto, Ontario |
| Barista Jet Fuel Coffee Shop | Jan 2005 – Jan 2007 Toronto, Ontario |
| Store & Hotel Manager Harvest Juice Bar | Jan 2005 – Jun 2005 San Marcos La Laguna |
| Field Manager and Lead Labour Plan B Organics - CSA Seasonal | Jan 1997 – Jan 2005 Flamborough, Ontario |

EDUCATION

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|--|----------------------------------|
| Bridge TEFL Educator Certificate | Jan 2018 |
| Small Business Management Certificate George Brown College | Jan 2007 Toronto, Ontario |
| Bachelor of Arts McMaster University | Jan 1997 Hamilton, Ontario |
| Ontario Academic Credit Stephen Leacock Collegiate | Jan 1993 Scarborough, Ontario |

QUALIFICATIONS SUMMARY

Experienced operations and service professional with 15 years managing commercial landscaping, grounds maintenance, and cleaning operations, along with 11 years of experience in sales and hospitality environments. Recognized for

dependable leadership, meticulous attention to detail, and strong organizational and record-keeping abilities. Fluent in English, French, and Spanish.