

Chris MacLuckie

Customer Service Representative

PHONE 613.433.1522

EMAIL chris@5000milesofhope.org

ADDRESS Minden, ON K0M1J2

PROFESSIONAL SUMMARY

Results-driven with a focus on customer service and problem-solving, offering strong teamwork and multitasking skills to enhance operations. Adept at maintaining a friendly, positive attitude while ensuring attention to detail in dynamic environments. Committed to fostering collaboration and delivering high-quality service to support organizational goals.

SKILLS

- Teamwork and collaboration
- Customer service
- Friendly, positive attitude
- Multitasking
- Problem-solving
- Attention to detail

EXPERIENCE

Seamster

Tank Bags

Mar 2024 – Present
Rockingham, ON

Cleaning/ Property Maintenance

AirBnB Cleaning/ Property Maintenance

Jun 2022 – Present
Rockingham

Content Creator

Online Content Creation

Feb 2020 – Aug 2022
Remote

English Tutor

Private English Tutoring

Sep 2018 – May 2020
Guatemala & Mexico

Expedition Lead

5000 Miles of Hope | international horse travel

Sep 2017 – Sep 2019
Mexico

Racing Sled Dog Handler

Bernard Racing Kennel

Sep 2013 – Apr 2015
Grande Prairie, AB

Owner-Operator

The Greener Side - Gardening Company

Mar 2007 – Jan 2012
Toronto, Ontario

Barista

Jet Fuel Coffee Shop

Sep 2005 – Mar 2007
Toronto, Ontario

Field Manager and Lead Labour

Plan B Organics - CSA Seasonal

Jul 1997 – Oct 2005
Flamborough, Ontario

Store & Hotel Manager

Harvest Juice Bar

Jan 2005 – Jun 2005
San Marcos La Laguna

EDUCATION

Bridge TEFL Educator Certificate

Jan 2018

Small Business Management Certificate

George Brown College

Jan 2007
Toronto, Ontario

Bachelor of Arts

McMaster University

Jan 1997
Hamilton, Ontario

QUALIFICATIONS SUMMARY

Experienced operations and service professional with 15 years managing commercial landscaping, grounds maintenance, and cleaning operations, along with 11 years of experience in sales and hospitality environments. Recognized for dependable leadership, meticulous attention to detail, and strong organizational and record-keeping abilities. Fluent in English, French, and Spanish.