

Your receipt

Thank you for using the renewal service with ServiceOntario.

Order ID: 9384021992803839

Product renewal date and time: 2025-10-10, 09:24 EDT

Note:

This receipt is proof of your order. It does not licence you to drive. For questions about your order, call ServiceOntario with your order ID at toll-free 1-800-267-8097 or within the GTA at 416-326-1234. For TTY/Teletypewriter (for the hearing impaired): Toll-free: 1-800-268-7095 or GTA 416-325-3408.

Product renewal: cost

Item ordered	Amount (CAD)
Driver's licence Delivery: 4-6 weeks	90.00
Total	90.00

Notes and additional information

Additional information:

- If you have not received a new driver's licence in the mail by the date indicated in your driver's licence renewal confirmation or 5 days before your temporary driver's licence expiry date, visit a ServiceOntario centre and you will be issued a temporary driver's licence if you are eligible. A fee may apply if you do not visit a ServiceOntario centre at least 5 days before your temporary driver's licence expires.
- Your driver's licence always remains subject to any limitations or restrictions that affect your privilege to drive. If at the time of this renewal transaction or at any time thereafter, your driver's licence was or later becomes cancelled or suspended, the licence remains cancelled or suspended despite the completion of this renewal transaction.

To get help:

For information on how to obtain a refund, cancellation and return policy, please call ServiceOntario at 416-235-2999 (GTA) or toll-free at 1-800-387-3445 (Canada).

If your transaction has failed:

If you have paid by credit card and your transaction has failed, you may see a charge and a reversal. It may take up to 5 business days to receive the reversal. We apologize for the inconvenience.

Request an Alternate Format Document:

If the online or regular-print versions of a publication are not acceptable alternatives, Ontario Regulation 429/07, AccessibilityStandards for Customer Service, March 30, 2015, under Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires that ministries make alternate format versions of their publications available to persons with disabilities. The most frequently requested alternate formats are Braille, large print, audiocassettes, or CD ROMs, and electronic text on diskette. For all alternate format requests contact: ServiceOntario Publications, 1-800-668-9938, TTY Toll Free 1-800-268-7095.

Temporary driver's licence validation

Valid until

Driver's licence number

Order reference number

Order date

You must:

- **print this page** and keep it with your expired licence while driving until your new licence arrives
- **present this printed page** along with your expired licence if stopped by police
- visit a ServiceOntario centre if your licence doesn't arrive **2 weeks before the "Valid until" date above.**

If you have questions call 1-800-267-8097 or visit <https://www.ontario.ca/driverslicence>

Validation de permis de conduire temporaire

Valide jusqu'au

Numéro de permis de conduire

Numéro de commande

Date de commande

Vous devez:

- **imprimer cette page** et la conserver avec votre permis expiré lorsque vous conduisez, et ce, jusqu'à l'arrivée de votre nouveau permis
- **présenter cette page imprimée** avec votre permis expiré si la police vous arrête
- vous rendre à un centre ServiceOntario si vous n'avez pas reçu votre permis **2 semaines avant la date « Valide jusqu'au » ci-dessus.**

Si vous avez des questions, composez le 1-800-267-8097 ou consultez le site Web <https://www.ontario.ca/permisdeconduire>